



Kids Care: Parent/Child Guidelines

TO RECEIVE ASSISTANCE

- Parents agree to complete a “Kids Care Questionnaire.”
- Questionnaires may be found online or through your campus Kids Care coordinator.
- Once a completed questionnaire has been received, our Kids Care coordinator will contact you to establish the type of assistance (i.e., room assistant or side-by-side) available to best meet your child’s needs.
 - Room assistants—oversee multiple kids in a room that could benefit from basic help with attention, redirection, sensory, or social needs.
 - Side-by-side volunteers—provide one-on-one support for your child.
- Assistance is provided for kids with disabilities and additional needs from birth to grade 5 (up to age 12).
- If a side-by-side volunteer is needed but not immediately available, for a safe, positive experience, we ask that the child not attend Kids services until a match is found.
- Families may provide their own personal care assistant (PCA) to work with their child. Just as with all adults serving in Kids Ministries, we require a background check and for the PCA to work within the established guidelines of Kids services.
- Behavior of your child be such that it can be accommodated and managed in the environment we have to offer within the inclusion model of support for kids with disabilities and additional needs.
- In some cases, medical or behavioral needs may be beyond the capability of our volunteer teams. In these instances, we may determine that we cannot offer assistance and reserve the right to decline volunteer support in these circumstances.

TO BEGIN

- We request that a parent or caregiver remain with the child on the first day, for at least the first 5-10 minutes.
- This will help to provide important information to the volunteers and provide a smoother transition for the child.
- We highly encourage parents to bring their child to the same campus/church service each week. This allows consistency for the volunteers and for the child.
- Parent/Caregiver establishes with the room assistant or side-by-side volunteer how/if they desire to be communicated with regarding their kid’s experience for the hour.

OTHER NOTES

- If diapering is required beyond age 4, or in special circumstances, parents will be notified and must agree to handle this for their child.
- If your child has rescue medication, we need the parent or caregiver to sign a medical release (Authorization for Administration of Medication).