

Student Ministries is passionate about preparing students to be lifelong followers of Jesus through relevant environments where students feel welcome and safe, have fun, feel known and loved by others, and grow in their relationship with Jesus. As the key contact person for the retail operations, you will develop a team of leaders that are empowered, equipped, and inspired to lead others in this mission.

The Greeter team creates an amazing student experience by welcoming and greeting students as they arrive at the building so they feel welcome and safe. Here's how we do it:

## Being Prepared

- Read weekly communications from you leader prior to student services.
- Check in with your team lead at scheduled time to receive instructions, and prepare to serve.
- Be committed to your serving time and locate a sub if you are unable to serve. With the impact of your role in mind, communicate any changes with your team lead.
- Be familiar with the campus, the schedule, check in process, and VIP services in order to efficiently answer questions and concerns.

## Fostering an Inviting Atmosphere

- Provide prompt direction and assistance to all students attending.
- Come dressed for outdoors, and be at your station until small group and/or large group begins.
- Connect with each student through approachable posture, eye contact, smiles, and greetings as they pass through our doors, and direct students to check in upon arrival.
- Open and close outer doors for guests as they arrive and depart instead of propping doors open.
- Identify and help if special assistance is needed, and find a leader if necessary.

## Direct New Students to Next Steps

- Proactively seek out and welcome new students, parents, and guests.
- Enthusiastically engage students by introducing yourself, conversing with them on the way to check in, answering any questions they have, and handing them off to VIP hosts. If a VIP host is unavailable, continue to act as their host.